



Phones & Devices

Avaya 9611G IP Deskphone

Provide Everyday Users With Enriched Communications Capabilities

Enabling customers to transition easily to the best of IP phone technology, the 9611G IP deskphone delivers intelligent communications with a traditional look and feel, graphical color display, high definition audio quality with full duplex speaker, and a wideband handset and headset.

Competitively priced and high-performing, it supports a USB interface, integrated Gigabit Ethernet, a secondary Ethernet port, and up to three 12 or 24 Button Expansion Modules. Part of the 9600 Series IP Deskphones, the 9611G leverages your enterprise IP Network to deliver sophisticated communications from headquarters or remote locations. Integrated with the Avaya Aura® and IP Office™ Platforms, the 9611G's evolutionary approach optimizes communications through a flexible architecture that leverages existing investments and accommodates changing business needs.

Key Features and Benefits

- Delivers high-definition audio that can increase productivity by reducing fatigue and provides easier-to-understand multi-party calls using the wideband audio codec in the handset and headset
- Facilitates access to information through an easy-to-read, high resolution color display and a permanently labeled Navigation Cluster (Up / Down, Left / Right, OK)
- Delivers visual queues that can speed task management through 8 Red / Green LED buttons

The 9611G IP deskphone is an 8-line phone ideally suited for users that rely on common functions like directory and speed dial to enhance productivity and communications.

The 9611G IP Deskphone is available in a global model. English language text on the faceplate has been removed.



- Helps increase productivity through context-sensitive graphical interfaces
- Simplifies call control on the display using softkeys to transfer, conference and forward calls and to access everyday processes including third-party applications such as company-wide corporate directories
- Wired / wireless headset compatible
- Enables efficient, high-speed call management through support for up to three 12 or 24 Button Expansion Modules
- Supports reduced energy consumption and costs through Power-over-Ethernet Class 1 design with “sleep mode”
- Provides choice through integrated Gigabit Ethernet and USB interface support
- Accommodates advanced unified communications solutions with Session Initiated Protocol (SIP) based infrastructure

Specifications

Hardware

- Color display—2.8 inches x 2.1 inches (7.0 cm x 5.3 cm)—Diagonal width: 3.5 inches (8.8 cm)
- 8 buttons with dual LEDs (red, green)
- 4 Softkeys
- Permanently-labeled feature buttons: Speaker, Mute, Volume, Headset, Contacts, Home, History, Message, Phone
- Permanently-labeled Navigation Cluster (Up / Down, Left / Right, OK)
- 24 administrative buttons and up to 8 lines displayed simultaneously with green / red LEDs
- Wideband audio in handset and headset
- Full duplex speakerphone
- Ergonomic hearing aid compatible handset supports TTD acoustic coupler
- Two message waiting indicators
- Gigabit Ethernet support
- Wall-mount option and dual-position stand
- Ethernet (10 / 100 / 1000) line interface
- Secondary Ethernet interface 10 / 100 / 1000 Mbps
- PoE Class (IEEE 802.3af) registers as class 1 device

The 9611G leverages your enterprise IP Network to deliver sophisticated communications from headquarters or remote locations.

About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we've enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we're committed to innovation, partnership, and a relentless focus on what's next. We're the technology company you trust to help you deliver Experiences that Matter. Visit us at www.avaya.com.

Software

- SIP protocol support on Avaya Aura Platform
- H.323 protocol support
- Standards-based codec support: G.711, G.726, G.729A / B, G.722 (G.726 is not available in SIP)
- Supports the following languages: Arabic, Brazilian Portuguese, Simplified Chinese, Dutch, English, Canadian French, Parisian French, German, Hebrew, Italian, Japanese (Kanji, Hiragana and Katakana), Korean, Latin American Spanish, Castilian Spanish, and Russian.

Requirements and Platform Support

- Avaya Aura
- Avaya IP Office
- Local or centralized electrical power; through a 802.3af switch, or local power supply (optional)
- HTTP file server

Learn More

To learn more about the 9611G IP Deskphone and 9600 Series IP Deskphones contact your Avaya Account Manager, Avaya Authorized Partner or visit avaya.com for white papers, case studies and other information showcasing Avaya solutions in action.

